

Person Specification: Resettlement worker – CASA Project

Criteria	Essential	Desirable	Assessment method
EDUCATION	Completion of CAADA IDVA Training.		Application Form (A) Certificates to be seen at interview (I)
EXPERIENCE	- Professional experience of working with Black, Asian and Minority Ethnic female victims of domestic violence. - Experience of developing risk assessments and support plans	- Experience of working in crisis intervention. - Knowledge of benefits, housing and homelessness issues. - Awareness of the Multi Agency Risk Assessment Conference Process	A & I
KNOWLEDGE	- Impact of Domestic Violence and Abuse on victims and children, including BAME women - Understand and be able to implement safeguarding procedures - Risk identification and management - Working with the principles of equal opportunity and diversity	- Civil and criminal law and court processes - Understand and be able to use Motivational Interviewing (MI) model	A & I
Criteria	Essential	Desirable	Assessment method
SKILLS	- Show empathy - Communicate well both verbally and in writing - To manage a mixed caseload and meet targets and deadlines - To work on own, with other agencies and as part of a team - Maintain personal and professional boundaries and confidentiality - Engage and support BAME women and understand their needs - Promote awareness of the service and needs of women and their children - Keep records and provide timely reporting	- Be able to respond to a crisis - Speak another language in addition to English, e.g. Punjabi, Urdu, Farsi, Somali, Hindi	A & I
OTHER REQUIREMENTS	- Willingness to undertake regular training and continuous professional development - Able to work and support women remotely as well as in person		A & I